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## **Atlantic Packaging - Production Supervisor - Job Description**

**This is an ON-SITE position in Scarborough, ON.**

**Pay:** TBD    **Start date:** TBD    **Reports to:** Operations Manager

- Participate and support the timely and effective installation of assigned Digital printing products and services.
- Provide ongoing customer operator/maintenance training, as required.
- Maximize Digital printing equipment uptime through timely, response and effective/efficient repair and maintenance to ensure high levels of customer satisfaction.
- Develop and lead ongoing maintenance best practices. Work together with onsite customer maintenance team to ensure actions are completed accurately and timely.
- Efficiently manage utilization of Digital printing assets (parts, tools, test equipment, autos) and resources (travel expenses, phone, etc.) to achieve targeted financial results.
- Communicate and interact with customers, sales and other service counterparts in a positive, courteous, and professional manner and always present a professional image to customers.
- Ability to manage a team of 20 to 30 people (Unionized)
- Complete all job-related administrative aspects (call reports, part returns, time/expense reporting, etc.) on time and error free.

### **Education:**

- Bachelor's degree in graphics, or Printing Technology.
- Knowledge in printing and corrugated industry is a plus.

### **Experience:**

- 1 -3 years of relevant work experience.
- Experience with high-end copier/printer service (Digital Printing)
- Experience with high-end color lab printer/processor service, ink jet or equivalent (Digital Printing)
- Experience working within Industrial/manufacturing facilities.

### **Computer Skills:**

- Advanced computer and/or data entry knowledge
- Advanced Network troubleshooting knowledge.

### **Physical Demands and Working Conditions**

- While performing the duties of this job, the employee may be required to:
- Lift, push and pull up to 100 lbs. on a regular basis.
- Stand or walk up to 100% of the time.
- Twist, bend, or squat on a regular basis
- After hours on call availability including weekends/Holidays
- Function within Industrial factory conditions.
- High DB ambient noise

**Job Type: Full-time, permanent**

\*\*\*\*Please send resumes to [akhil\\_reddy@atlantic.ca](mailto:akhil_reddy@atlantic.ca)

**Application Deadline: October 31<sup>st</sup>**