

Additional RU-VPN Instructions for Mac

This document is for users of Mac where RU-VPN is not working properly and for users planning to install RU-VPN that have Tunnelblick already installed. These are instructions to uninstall Tunnelblick which is the RU-VPN client for Mac. Complete these steps before proceeding to the RU-VPN Mac installation instructions.

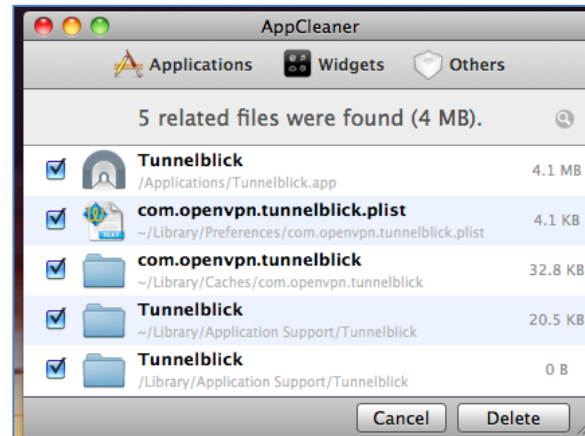
Instruction

Diagram

Step 1. Uninstall Tunnelblick

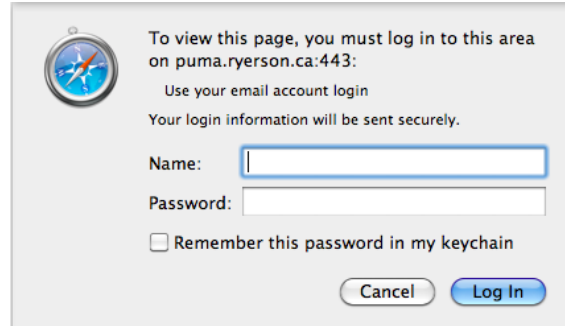
For Mac users, if Tunnelblick is already installed please uninstall it. Use a program such as AppCleaner to completely remove all files associated with Tunnelblick.

1. From the <http://freemacsoft.net/> website, click on **AppCleaner** and download it.
2. Run the AppCleaner application.
3. Drag and drop Tunnelblick to this application.
4. Check that Tunnelblick and all related files are selected. Click **Delete** to remove all the Tunnelblick files.



Instruction**Diagram****Step 2. Download FixApp.app.zip and Complete Cleanup Process**

1. From the CCS download web page <http://www.ryerson.ca/ccs/software/downloads/security/> find **RU-VPN for Mac** and click **FixApp.app.zip**.
2. At the **Connect to puma.ryerson.ca** screen, type in your my.ryerson username and password. Click **OK**.
3. Download the **FixApp.app.zip** file.
4. Run **FixApp.app.zip**. This will complete the removal of Tunnelblick from your Mac.
5. Once this is completed proceed to the **RU-VPN Installation Instructions for Mac**.



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