Message from the Vice-Provost, Students

It is my hope that you will make use of these services during your time at Ryerson. There are many people here who are committed to helping you be successful. Keep this brochure handy – you never know when you will want to contact one of the offices listed to ask a question, attend a workshop or event, ask for help in solving a crisis, volunteer to work with other students or enjoy the programs, services and facilities that are offered to all Ryerson students. Make a commitment to yourself to get all you can out of your university experience. This is a community of thousands of faculty, staff and students who all have a role to play in its vibrancy and unique energy. Get involved and make Ryerson your home!

Heather Lane Vetere
Vice Provost, Students
Ryerson Aboriginal Student Services
We are a culturally supportive environment that promotes academic excellence and offers a place to balance academic learning with traditional teachings and culture.
KWH 389 & KWH 372
416-979-5000, ext. 7699
ryerson.ca/aboriginal
ssai@ryerson.ca

AskMeRU InfoDesk
Our goal is to help you navigate through Ryerson’s policies, procedures and networks to find the right department or receive the appropriate service for your needs. Got Ryerson questions? Let us help!
POD-61
416-979-5187
Twitter: @AskMeRU
ryerson.ca/studentservices
studentinfo@ryerson.ca

Athletics
Learn how you can get involved in fitness classes, organized intramurals, varsity athletics, open recreation gym time, workshops, seminars and much more.
Ryerson has two athletic facilities to serve the needs of students: the Recreation and Athletics (RAC) and the newly revamped Mattamy Athletic Centre at the Gardens (MAC).
As a Ryerson student, you receive FREE admission to all Ryerson Rams basketball, hockey, soccer and volleyball home games. Join the loudest student section in Ontario.
RAC & MAC
416-979-5096
ryersonrams.ca
rac@ryerson.ca

Student Conduct Office
We administer the Student Code of Non-Academic Conduct. Please contact us if you are looking for advice or resolution to a complaint concerning student non-academic conduct.
POD-61
416-979-5000, ext. 2741
ryerson.ca/studentcode
rco@ryerson.ca

Office of the Registrar
ryerson.ca/register
Undergraduate Admissions and Recruitment
Prospective students and applicants can receive information pertaining to recruitment events and tours; school visits and other outreach activities; or advice on admissions and the application process by reaching out to Undergraduate Admissions and Recruitment.
Ask us questions at: ask.registrar.ryerson.ca
POD-144
416-979-5306
ryerson.ca/undergraduate/admission
@RyersonUK

Enrolment Services and Student Fees
We can help you with transfer credits, transcripts, proof of enrolment, name and address changes, adding or dropping courses, financial aid and fee refunds or in person registration for the G. Raymond Chang School of Continuing Education.
POD-64
416-979-5136
ryerson.ca/currentstudents/esr
enroll@ryerson.ca

Student Financial Assistance and Awards
We help find and process funding, including scholarships, bursaries, OSAP and jobs on campus.
POD-59
416-979-5113
General Information:
ryerson.ca/currentstudents/financialaid
finaid@ryerson.ca
Scholarship and Awards:
ryerson.ca/currentstudents/awards
awards@ryerson.ca
Bursary Information:
funding@ryerson.ca
Work Study Information:
jobs@ryerson.ca

Student Affairs
Career Centre
We provide the knowledge, tools and resources needed to prepare for—and find—work. Discover the personal support, events and workshops available to help you achieve your goals.
POD-60
416-979-5177
ryerson.ca/career
career@ryerson.ca

International Student Services
If you are an international student or scholar, we can provide crucial support services, advice and programs. We also promote international awareness at Ryerson.
POD-50
416-979-5000, ext. 6655
ryerson.ca/internationalprograms
isask@ryerson.ca

Housing & Residence Life
If you are a student in residence, we can help link learning to living. You will be assigned a Residence Advisor and can help link learning to living. You will be assigned a Residence Advisor and Academic Link who will help make your first year an exciting learning experience.
PIT-100
416-979-5284
ryerson.ca/housing
housing@ryerson.ca

Student Life Programs
Make the most out of your student experience. We can help you find ways to get involved and build community on campus.
studentlife.ryerson.ca

Student Event Management
We have designed a process to help demystify event planning and ensure that student events are safe and successful.
If you are planning a Ryerson event, a Student Event Management Form should be completed and submitted at least seven business days prior to the event.

Student Project Fund (P-RACs)
Are you or your student group looking for seed funding to get a project started? The Project Funds Allocation Committee for Students offers funding for various student projects that improve student life and help develop a sense of community at Ryerson.
416-979-5187
studentlife.ryerson.ca
pfacs@ryerson.ca

Tri-Mentoring Program (TMP)
If you are one of Ryerson’s many culturally and linguistically diverse students, we are here to help with your transition to university and the world of work. TMP includes: Peer Mentoring, Career Mentoring and the First Generation Project.
POD-54
416-979-5000, ext. 6634
ryerson.ca/trimentoring
true@ryerson.ca

Centre for Student Development and Counselling
Professional counsellors provide free and confidential individual and group counselling. We manage the Ryerson Safe House Program which offers support and access to short-term emergency shelter to students with urgent safety concerns.
JCR-07-C
416-979-5185
ryerson.ca/counselling
cc@ryerson.ca

Health Promotion
If you are looking for information, resources or referrals concerning health in nutrition, sexual health, mental health, smoking cessation, health communications, alcohol and drug awareness, we can help. Students work in Peer Health Promotion Teams to promote a healthy and supportive environment for the Ryerson community.
KOH 217
416-979-5000, ext. 4295
ryerson.ca/healthpromotion
healthpromotion@ryerson.ca

Medical Centre
We provide registered Ryerson students, staff and faculty with a wide range of medical services, including the treatment of colds or the flu and routine examinations. Call us today to book your appointment.
KWH 181
416-979-5070
ryerson.ca/medicalcentre
medicalcare@ryerson.ca

Student Learning Support
If you would like to further develop your academic skills, we have a variety of programs and services available to help you.
ryerson.ca/learning-support
sls@ryerson.ca
@Ryerson_SLS

Access Centre for Students with Disabilities
We can help you achieve your academic and personal goals with a variety of services including facilitating academic accommodations on campus and community support for students with disabilities.
POD-61-B
416-979-5290
accessfrontdesk@ryerson.ca

English Language Support
If you are one of Ryerson’s many multilingual students, have a look at the services we have available to you. You can access individual and group tutoring sessions, classroom instruction, and online learning modules to help refine your writing, speaking, listening, reading and oral presentation skills.
Vic B-17
416-979-5000, ext. 4682
SLS@ryerson.ca

Graduate Student Support
We offer services for masters or PhD students. We can help you to develop academic skills specific to graduate education.
416-979-5000, ext. 2892
SLS@ryerson.ca

Learning Success
A variety of programs to help develop better study skills are available to you through Learning Success. We can help you to engage more effectively in your academic work.
Vic B-26
416-979-5000, ext. 7350
SLS@ryerson.ca

Math Centre
Individual tutoring, course specific group tutoring, and facilitated study groups are available to improve your math skills and support your success in math-related courses across all faculties.
LB 549
416-979-5000, ext. 2993
SLS@ryerson.ca

Test Centre
We administer tests and exams for students writing make-up tests and for students who require academic accommodations through the Access Centre.
Vic B-21
416-979-5000, ext. 7932
testcentre@ryerson.ca

Writing Centre
We offer programs both in-person and online that will help you develop your academic writing skills and your approach to the writing process.
416-979-5000, ext. 2892
SLS@ryerson.ca