

Cisco Jabber - Mac

Cisco Jabber is an application that allows you to make and receive phone calls on your computer and mobile device.

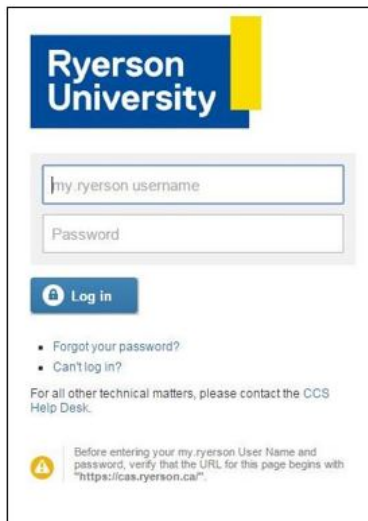
Quick Access:

[Step 1: Download Cisco Jabber for Mac](#)

[Step 2: Install Cisco Jabber for Mac](#)

Step 1: Download Cisco Jabber for Mac

1. Download the Cisco Jabber client for Mac with the following link: [CiscoJabber.pkg](#).
2. On the Ryerson login screen, enter your my.ryerson username and password. Click **Log in**.
3. On the File Download screen, click the **Save** button to save the zip file to a location where you can easily find it such as your desktop or your Local Disk (C:).



Ryerson University

my.ryerson username

Password

Log in

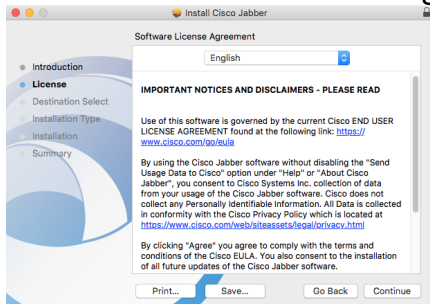
- Forgot your password?
- Can't log in?

For all other technical matters, please contact the CCS Help Desk.

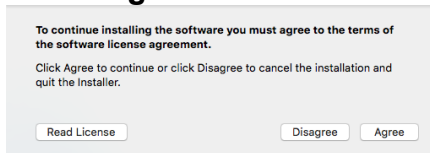
Before entering your my.ryerson User Name and password, verify that the URL for this page begins with "https://cas.ryerson.ca/".

Step 2: Install Cisco Jabber for Mac

1. Once the file has downloaded, select and install the CiscoJabber.pkg file. When prompted, select **Continue**.
2. Read the Software License Agreement and select **Continue**.



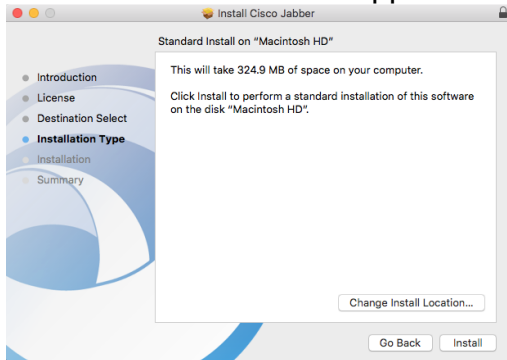
3. Select **Agree**.



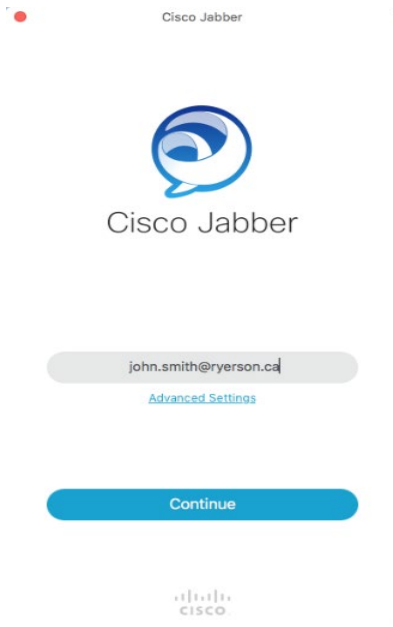
4. Select **Continue**.



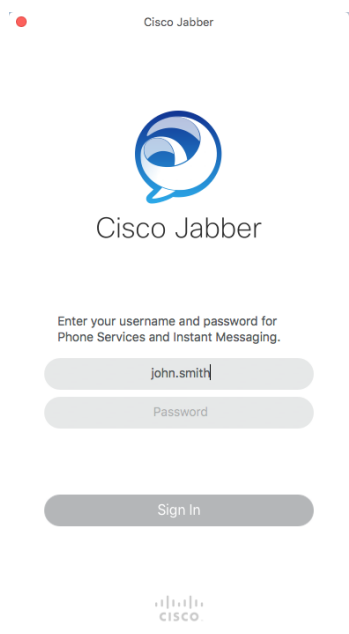
5. Select **Install**. Once the application finishes installing, select **Close**.



6. Launch the application.
7. On the initial Jabber screen, enter your my.ryerson username followed by “@ryerson.ca” and click **Continue**. For example, you would enter your.name@ryerson.ca.



8. Next, enter your my.ryerson username and password and select **Sign In**. In this instance, you would enter “your.name” and omit “@ryerson.ca”.



Cisco Jabber

Enter your username and password for
Phone Services and Instant Messaging.

john.smith

Password

Sign In

CISCO