



Leading knowledge exchange on home and community care

E-Newsletter # 5: July / August 2006

Welcome!

The CRNCC has a brand new look! Reflecting our national mandate and dynamic character, our new logo integrates a red maple leaf within two blue semi-spheres representing energy, exchange, and partnership. With your support, and the support of our steadily growing list of partners and collaborators, we aim to fulfill our mission of “Leading knowledge exchange on home and community care.”

In this 5th issue of our e-newsletter we offer some highlights of what we’ve been doing over the past few months, and what we aim to do in the future. As always, you can visit us anytime at WWW.CRNCC.CA

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1. STUDENT PRACTICUM AND INTERNSHIP OPPORTUNITIES

As part of the CRNCC’s mandate to enhance community capacity through student placements, we would like to tell you about practicum and internship opportunities available through some of the graduate programs at Ryerson University and the University of Toronto.

Practicum and Internship programs at Ryerson University are available through:

- Master Nursing Program
- Master of Arts in Public Policy and Administration (MPPA)

Practicum programs in the Department of Health Policy, Management and Evaluation at the University of Toronto are available through:

- Master of Science in Health Administration (MSc)/PhD in Health Policy, Management and Evaluation
- Master of Health Science (MHSc)

For more information, [click here](#).

To tell us about the work / projects in your organization that you would like a student to undertake, complete and submit the [Request for Student Practicum / Internship Form](#).

The CRNCC 's role is to facilitate the initial communication between agencies and academic supervisors. With the information you provide us, we are building a database of agency projects requiring practicum/internship positions so that academic supervisors can help match their students to available opportunities.

2. UPCOMING EVENTS -- MARK THESE DATES IN YOUR CALENDAR!

INTEGRATING COMMUNITY SUPPORT SERVICES WITHIN REGIONALIZED MODELS: INNOVATIONS AND BEST PRACTICES FROM ACROSS CANADA

Monday, October 23, 2006

Sheraton Parkway Toronto North Hotel – Richmond Hill, ON

Ontario, like other jurisdictions nationally and internationally, is now moving to regionalize a range of hospital and community-based services under its newly established LHINs (Local Health Integrated Networks). How should community support services be positioned within Ontario's new regionalized model to ensure the best possible outcomes for clients and the system as a whole? What lessons can we learn from other provinces?

The *CRNCC*, in partnership with the *Ontario Community Support Association (OCSA)*, will host a full day symposium highlighting research evidence and groundbreaking initiatives from across Canada aimed at integrating community services into the broader continuum of care. This not-to-be-missed event features an unprecedented line-up of speakers including:

Keynote Speaker

- **Marcus J. Hollander** – President, Hollander Analytical Services Inc. and CRNCC Collaborator

Panellists (alphabetically)

- **François Béland** – Co-Director, Evaluation of Système de services intégrés pour personnes âgées en perte d'autonomie (SIPA)
- **Kathy Greenwood** – Director, Service & Business Support, Nova Scotia department of Health, continuing Care Branch
- **Réjean Hébert** – Principal Scientific Investigator, Program of Research on Integration of Services for the Maintenance of Autonomy (PRISMA)

- **Margaret MacAdam** – President and Founder, The Age Advantage Inc., and Senior Vice-President, Baycrest Centre for Geriatric Care
- **David Pedlar** – Director, Research Directorate, Veterans Affairs Canada
- **Nancy Rigg** – Executive Director, Community Care Network, Vancouver Coastal Health

The symposium has been designed to allow lots of interaction with speakers and to facilitate networking with other participants.

Registration: Space is limited, so to avoid disappointment, be sure to register early at https://www.ocsa-eservices.ca/meetings/meetings_register.asp.

Registration includes full access to the symposium, breakfast, lunch and all hard copy materials. OCSA conference delegates receive a discount!

\$249	Regular rate
\$149	Special rate for CRNCC or OCSA Members
\$99	Special rate for those registered for OCSA 2006 Conference

For more information, including the day's agenda, view the [event brochure](#).

PLANNING FOR A PANDEMIC: A CONFERENCE FOR THE HOME & COMMUNITY CARE SECTOR

***Thursday, September 28 & Friday, September 29, 2006
Toronto Hilton Airport Hotel – Mississauga, ON***

This 2 day event, presented by *The Ontario Association of Community Care Access Centres (OACCAC)*, aims to provide an overview of pandemic preparedness at the national, provincial and local levels. Using “real life” scenarios, topics pertinent to the development of community pandemic plans will be discussed such as:

- Occupational health and safety
- Supporting the workforce
- Client services
- Communications
- Supplies, equipment, antivirals and vaccine
- Ethical decision-making

Register: Online at www.oaccac.on.ca.

3. UPDATE ON CRNCC ACTIVITIES

Two new Web-casts and a new In Focus Fact Sheet are now available.

WEB CAST

Setting the Policy Agenda: Older Persons' Mental Health and Addictions

In May, 2006, CRNCC, in collaboration with the Older Persons Mental Health and Addictions Network of Ontario (OPMHAN), presented a half-day symposium in Toronto, which highlighted approaches to providing services to older persons with mental health and addictions problems in the community. The symposium featured a strong line-up of local experts including:

- *Bill Wilkerson*, Co-Founder and CEO, Global Business and Economic Roundtable on Addiction and Mental Health
- *Robert Eves*, ED, Community Outreach for People with Addictions (COPA)
- *Faith Malach*, ED, Canadian Coalition for Seniors Mental Health
- *Jim McMinn*, Director, Senior Services, LOFT Community Services, Toronto
- *Laura Pisko-Bezruchko*, Senior Director, Planning, Integration and Community Engagement, Toronto Central LHIN

You can now view all symposium presentations, and share these experts' important experiences and insights at:

<http://www.hpme.utoronto.ca/English/page-1-1054-1.html>

IN FOCUS FACT SHEET

You can also view and rate our new *In Focus Fact Sheet on Mental Health and Addictions*. Like all of our Fact Sheets, this one aims to make accessible the latest research and evidence on topics of key interest to our partners. **Find it at**

<http://www.hpme.utoronto.ca/English/Content-Page-8.html>

WEB CAST

Integrating Community Services with the Broader Continuum of Care

In June 2006, CRNCC, in collaboration with the Waterloo Wellington Community Support Service Network Project (WWCSSN), presented a one-day symposium in Waterloo, ON. The symposium was an opportunity to review the best available international and national evidence on community care; discuss key policy directions for community services; translate evidence into practice; and, learn from local leaders the opportunities, barriers and recommendations for moving forward to achieve the goals of Community Service Integration with the broader services of care.

The symposium featured:

- Paul Williams, Co-Chair of CRNCC, and Professor in the Department of Health Policy, Management and Evaluation at the University of Toronto
- Kevin Mercer, Executive Director of the Community Care Access Centre – Waterloo Region
- Marianne Walker, President and CEO of St. Joseph's Health Centre, Guelph
- Veronica MacDonald, Executive Director of Community Care Concept – Woolwich-Wellesley-Wilmot

View this web cast at: <http://www.hpme.utoronto.ca/English/page-1-1054-1.html>

INTERNATIONAL PRESENTATION

Integrating Health and Social Care – Evidence, Best Practices and Knowledge Networks

June 28, 2006

CRNCC's international partner, the Centre for Health Improvement and Leadership in Lincoln (CHILL), hosted their 2nd International Leadership Conference at the University of Lincoln, UK. The conference included presentations and workshop sessions by leaders in the UK Health Service and fellow international academics in Health and Social Policy.

CRNCC Co-chairs, Drs. Janet Lum and Paul Williams, were invited to do a presentation on community-based care in Canada. Their presentation is available at:

http://www.hpme.utoronto.ca/userfiles/page_attachments/Library/1/CHILL_Leadership_Conference_final_June_28_2006_908188.pdf

CHILL is a unique, national centre based at the University of Lincoln, which builds partnerships between academics, practitioners and policy-makers. It draws on such disciplines as management, leadership, workforce development, health practice and information and communication technology.

For more information, visit <http://www.lincoln.ac.uk/home/chill/>

4. RESEARCH IN PROGRESS

The CRNCC has recently connected a group of researchers (Dr. Janet Lum, Ryerson University, and Drs. Raisa Deber and Paul Williams, University of Toronto) with a CRNCC member, *Waterloo Wellington Community Support Services Network (WWCSSN)*, to develop and apply a methodology for health and social care resource allocation for seniors. This “balance of care” approach was pioneered by researchers at the **Personal Social Services Research Unit (PSSRU), University of Manchester, UK**. Dr. David Challis, PSSRU head, will also collaborate on this study which will bring representatives from health and community service sectors together to clarify how the distribution of resources invested in 'institutional care' (e.g. hospital and long-term care) and those resources invested in 'home and community care' can best be managed to improve outcomes for those currently on the CCAC waiting list for long term care institutionalization. The project, scheduled to begin in the fall of 2006 will provide information that can be used to guide both priority setting for long-term care placements and future investments in community and institutional care.

While the CRNCC does not conduct research, it will keep members updated on this research and its outcomes.

THE FINE PRINT

The CRNCC is funded by the Social Sciences and Humanities Research Council (SSHRC) Knowledge Impact in Society grant and Ryerson University. If you would like to be removed from this listserv, or know someone who would like to be added, please contact us at crncc@utoronto.ca

The views expressed do not necessarily represent those of the Social Sciences and Humanities Research Council of Canada, Ryerson University, or the University of Toronto.