



The CRNCC is supported by funding from the Social Sciences and Humanities Research Council of Canada (SSHRC) and Ryerson University.

Welcome to CRNCC

Video highlights of community support services symposium now available for viewing online!

The full-day web cast of the October 23rd Symposium, *Ideas to Action - Integrated Community Support Services within Regionalized Models: Innovations and Best Practices from Across Canada*, has been turned into a 48-minute educational summary video. The symposium featured Dr. Marcus Hollander and an expert panel of national leaders in home and community care who gave insights and evidence on groundbreaking initiatives in various provinces. The video summary highlights the evidence and key messages from each presentation and includes comprehensive commentary by CRNCC Co-Chairs, Drs. Janet Lum and Paul Williams. It is intended to be a quick-reference resource for policy makers, providers, and other leaders in the health care continuum.

For easy access, we have posted the video summary online and invite you to view it at <http://www.ryecast.ryerson.ca/dmpstreams/crnccoct2006/index.asp>. This link also gives you access to the complete eight-hour web cast of the symposium. And as always, with everything that we do, we want to hear what you think and sincerely welcome all feedback. Drop us a line at crncc@ryerson.ca and tell us how useful or helpful you think this summary video can be for your organization.

In Focus Fact Sheets

DIVERSITY SERIES~ Diversity: Ethnoracial Issues and Home/Community Care

CRNCC is preparing a series of *In Focus* fact sheets on the dimensions of diversity. First in the

series, is *Diversity: Ethnoracial Issues and Home/Community Care*, which we are pleased to offer in this newsletter. This fact sheet highlights

- what diversity is and why it is important to focus on diversity issues in home and community care;
- what is ethnographically appropriate care;
- and how organizations provide ethnographically appropriate care.

It is available at:

<http://www.crncc.ca/knowledge/factsheets/index.html>. Please take a few moments to give us your feedback. You can rate this fact sheet and submit your comments online directly at:

http://www.crncc.ca/knowledge/factsheets/rate_fact_sheet.html.

We are now working on the next two *In Focus* fact sheets in the Diversity Series. Look out in subsequent newsletters and our web site for *Diversity: Sexual Orientation and Home/Community Care*; and *Diversity: Ability and Home/Community Care*. Consequently, if you have literature, expertise or information on these topics, we would love to hear from you and get your input while these fact sheets are in the development stage. E-mail us at crncc@ryerson.ca.

All *In Focus* fact sheets are housed in the Knowledge Bank section of the CRNCC web site. We also invite you to visit the CRNCC Knowledge Bank for other information on home and community care such as current reports, research in progress, as well as an archive of past symposium web casts. It's all at www.crncc.ca.

Upcoming CRNCC Symposium

~ From Idea to Action ~
Supportive Housing

Presented by CRNCC in collaboration with the Ontario Community Support Association (OCSA) on October 15, 2006

Sheraton Parkway Toronto North Hotel – Richmond Hill, ON

A growing body of national and international evidence points to the importance of supportive housing in maintaining the well-being, independence and quality of life of individuals, as well as the role it can play in sustaining the health care system. Yet, in Ontario, supportive housing remains below the policy radar.

This symposium aims to answer these key questions

1. How do we make supportive housing happen? How do we get supportive housing on the political agenda?
2. There are many ways to combine affordable housing with support services. Which model is best for your community?

To answer these questions, the symposium will focus on:

- making a quality of care and financial case for supportive housing to political decision-makers;
- presenting growing evidence on costs and outcomes for individuals and the health system to demonstrate the crucial role of supportive housing in the continuum of care;
- exploring supportive housing models from across Canada and internationally, which share a common underlying theme – secure affordable housing with support services;
- and highlighting both opportunities and challenges for translating knowledge into practice at both policy making and service delivery levels.

Keep posted at www.crncc.ca for more details, including the day's agenda, speaker bios and registration information.

Upcoming Member Events in late May '07

Here are a few events from member organizations that we would like to bring to your attention. For a more complete list of events, please visit the Events Calendar of the CRNCC web site, www.crncc.ca.

Intergenerational Symposium Presented by United Generations Ontario

May 24-25, 2007 – Toronto, ON

This symposium will bring together the Intergenerational Community of Practice and the Stakeholders who support it. It will feature presentations that build the intergenerational community by highlighting what is possible, what is best practice, and how we share the benefits to influence policy development, partnerships and collaboration. Thursday, May 24th will feature a special session with experts from Canada, Wales and the US to provide input and direction to an Intergenerational Strategy for Ontario. Friday, May 25th will highlight program success stories as well as provide for experiential learning and a keynote address.

More information and registration is available at: <http://www.unitedgenerations.ca/index.cfm?fuseaction=symp.main>.

Annual Ontario Gerontology Association (OGA) Conference

May 31 and June 1, 2007 – Toronto, ON

Intended for practitioners, educators, researchers, clinicians, administrators, seniors and students, this conference brings voices from many disciplines and practices, interested in aging issues, to share their program initiatives, applied research and clinical practices in the field of aging.

Detailed information and registration is available at www.ontgerontology.on.ca/oga_conference2007.htm.

Research in Progress

Update on the Balance of Care Project

The Balance of Care study is a collaborative project among researchers at the University of Toronto, Ryerson University and health care managers in Waterloo, Ontario. Project participants are currently examining the proportion of seniors on the long-term care facility waiting list in Waterloo, Ontario that can be diverted to the community if given integrated packages of care. The project is funded by the CIHR Team in Community Care and Health Human Resources and supported by the Canadian Research Network for Care in the Community (CRNCC). The CRNCC fostered the researcher/care manager collaborative and will

facilitate knowledge dissemination throughout the duration of the project.

The Balance of Care Steering Committee and Expert Panel have been established and will continue to meet extensively throughout the summer months to implement the Balance of Care methodology. Alongside project implementation, researchers have been invited by many community groups in and around Toronto to present the model (i.e. London Health Providers Alliance, Independent Living Service Providers, and Alzheimer Society of Ontario). Since the Balance of Care provides a framework for effectively mobilizing resources for frail seniors, the study has become a project of interest as Ontario moves to a regionalized model of care delivery.

Request for Expression of Interest ~ House Calls Research Project

This Request for Expression of Interest is being issued on behalf of a collaborative partnership between Dr. Mark Nowaczynski, home based physician, VHA Home HealthCare (VHA), COTA Health (COTA) and Senior People Resources in North Toronto (SPRINT), to initiate a project to serve the frail elderly in their homes.

The House Calls project has been created to develop and implement a community-based interdisciplinary team service delivery model, which provides ongoing primary care of frail seniors as they age in place.

[Please click here](#) for more information on the House Calls project and the Request for Expression of Interest.

The Fine Print

The CRNCC is funded by the Social Sciences and Humanities Research Council (SSHRC) of Canada through the Knowledge Impact in Society grant and Ryerson University.

If you would like to be removed from this listserv, or know someone who would like to be added, please contact us at crncc@ryerson.ca.

The views expressed do not necessarily represent those of the Social Sciences and Humanities Research Council of Canada, Ryerson University, or the University of Toronto.

Do you have knowledge to share?

CRNCC aims to link people to knowledge about community care.

If you know about recent articles, presentations, or data which highlight the costs or outcomes of home and community care, or if you have information about upcoming meetings, events or conferences on community care, please tell us at crncc@ryerson.ca.