

Advancing Integration and Building System Capacity

Kevin Mercer, Executive Director
CCAC of Waterloo Region
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“The amount of home care provided as substitution and as maintenance/prevention has major implications for the facility-based long-term care sector because adequate home care services can significantly reduce the requirement for space in long-term care homes. These particular aspects of home care are now in jeopardy because acute care substitution/replacement services have increased and have absorbed portions of home care budgets.”

*Canadian Healthcare Association -
Stitching the Patchwork Quilt Together, 2004*

“Health Services Restructuring Commission (HSRC) directives will have been implemented. Barring any further major redevelopments, there will be a finite number of Long-Term Care Home beds, Complex Continuing Care beds and Acute Hospital beds. Given the identified need for institutional and community services by people over 75 years, pressures on institutional resources will begin to increase.”

*WWD District Health Council -
Toward 2006, p. 34*

Supportive Housing for Frail Elderly

“There are no Supportive Housing programs for Frail Elderly in Waterloo Region or Wellington . . . Given the projected population increases in numbers of older elderly residents, it is timely to examine the need for supportive housing in the district.”

*WWD District Health Council -
Toward 2006, p. 33*

Long-Term Care Wait List

- 1. 390 Waiting in Community**
- 2. 74 Waiting in Hospitals**
- 3. 77 Waiting in Out of Region**
- 4. 344 Waiting in Long-Term Care Home**

Waterloo Wellington Community Support Services Network Vision

“We will improve the health and quality of life of Waterloo/Wellington residents by integrating community support services (CSS) in the broader health care system, and demonstrating effective, responsive and seamless delivery of CSS.”

p. 18

If Our Vision is Successful, The Following Things Will Happen

- The broader community will recognize the value of CSS
- The broader community will readily identify clients who are in need of CSS
- CSS will have “a strong voice at the table” for planning and integration within the WWLHIN
- Partnerships will be strengthened
 - Broader CSS
 - Other Health Care sectors
- Seamless service delivery
 - Single assessment (no wrong door)
 - Coordinated client info
 - Seamless transition across all sectors– CSS, CCAC, HOSP, LTC
- Knowledge sharing of best-practice
- Agency collaboration
- Education and standards will support superior service

Direct role for WWCSSN in achieving these results because WWCSSN is in the driver seat to support and promote these achievements



Moving Forward

- Approval from the WWLHIN to update – Toward 2006 – Directions for Community Long-Term Care Services in Waterloo Region and in Wellington
- Develop specific strategies regarding long-term care beds (including interim beds), supportive housing, community support service delivery (balance of care model)
- Consider possibilities regarding the funding of pilot projects through external grants or new CCAC funding guidelines from Caplan

Moving Forward (cont'd)

- Work with the WWLHIN and form a steering committee composed of representatives from across the continuum to oversee the redevelopment of the long-term care plan – Toward 2006
- Recognize that a multi-faceted strategy is required in order to meet the current and future needs of seniors in our community
- Adopt an evidence-based approach to building our strategy and utilize the resources and knowledge available through the CRNCC

Next Steps

- **Mobilize and form a Steering Committee to redevelop the long-term care/community strategies**
- **Explore models of capacity building that integrate and grow the services of the Community Support sector – Balanced Care Model?**
- **Find out how Kingston recently got long-term care beds and get moving with a request**
- **Continue with the interim bed proposal**

Integration Community Services with the Broader Continuum of Care

June 6, 2006