

<b>Position:</b>	<b>FIELD SERVICE TECHNICIAN</b>		<b>PAUR</b>		
<b>Reports To:</b>	<b>FIELD SERVICE MANAGER</b>		<b>Group</b>	<b>Date:</b>	<b>JUNE 12, 2019</b>

**Position Summary:** Responsible for installation, testing, analyzing, maintaining, repairing and training on Packaging Equipment and associated products at customer sites. Provide customers with excellent technical customer service and ensure complete satisfaction.

- Essential Functions:**
- Provide field service repairs, installations and training at our customer sites.
  - Train customers on proper operations, machinery updates/modifications, and maintenance and safety rules of packaging machinery.
  - Coordinate development activities and upgrades related to improving machine functionality.
  - Assist production with final machine testing and checkout.
  - Provide support to multiple stakeholders (customers, sales and other product line departments) on all aspects of operating control systems, equipment and machinery.
  - Participate in internal, external and vendor training in order to maintain technical expertise and proficiency on all packaging equipment and applications.
  - Work in tight quarters; on top of and underneath equipment. Stand, stoop, kneel and bend continuously while working on equipment (66% of the time).
  - Must be able to lift up to 50 lbs on a regular basis.
  - Travel extensively on short notice in North America and Internationally.
  - Up to 90% travel required.
  - Submit to safety, background and drug/alcohol testing as required by customers.
  - Must use personal protective equipment as necessary.

- Supervisory Responsibilities:**
- Supervisory responsibilities - None

- Education and Experience Requirements:**
- Possess a 2 year Packaging Machinery degree, 2+ years of work experience in the packaging industry and experience with at least one Bosch model Wrapper, Robot, Closer, and Vertical (VFFS).
  - Must have 2+years' experience installing and troubleshooting PLC motion control software and hardware with prior experience in repair/maintenance of capital equipment or electronics such as servo drives, HMI's and programmable controllers.

- Preferred Qualifications**
- Strong Interpersonal, written and verbal communication skills
  - Customer service focus
  - Strong PC skills including Micro Soft Office programs
  - Ability to work independently
  - Flexible schedule for travel on short notice
  - German Speaking Skills a plus

Please email resumes to: [Cheryl.Appleton@bosch.com](mailto:Cheryl.Appleton@bosch.com)

*The above statements are intended to describe the general nature and level of work being performed by people assigned to this position. They are not to be construed as an exhaustive list of all responsibilities, duties, and skills required of associates so classified. All associates may be required to perform duties outside of their normal responsibilities from time to time, as needed.*