

# CRISIS INTERVENTION REFERRAL PROCESS

## CRISIS

## REFERRAL

Obvious medical emergency  
(e.g. heart attack, bleeding).



Security and Emergency Services ext. 5040 **and**  
Police/ambulance emergency 911

Illness, injury, delusional/paranoid thinking, suicidal  
thoughts.



Medical Centre ext. 5070

Aggression/safety issues.



Security and Emergency Services ext. 5040

Emotional distress, suicidal thoughts.



Counselling Centre ext. 5195

Harassment and/or discrimination on the basis of race,  
sex, religion, disability, sexual orientation, etc.



Discrimination and Harassment Prevention Services  
ext. 5349

A student's belief that he/she has been treated unfairly,  
and/or has a problem resolving disputes.



Ombudsperson ext.7450

Emergency housing for students at risk of  
physical/sexual harm, or facing destitution.



Safehouse ext. 5195

Traumatic events on campus.



Ryerson Crisis Team ext. 5195

Students in need of free legal services.



RSU Lawyer ext. 2325

Students needing assistance with University appeals  
and advice on their rights.



RSU (full-time) ext. 2325  
CESAR (part-time and CE) ext. 5193

Students in need of emergency funding.



Student Financial Assistance (416) 979-5113

Disruptive student behaviour: Student Code of Non-  
Academic Conduct concerns.



Student Conduct Officer ext. 2741

Intersection of mental health, security and academic  
concerns.



Assessment of Behavioural Risk Team ext. 2741  
behaviour@ryerson.ca

### AFTER HOURS REFERRAL

Security and Emergency Services (ext.5040) deals with after-hours emergencies including illness, injury, Safehouse and suicidal thoughts.