## Indicator 14: Graduating Undergraduate Student Satisfaction

Graduating Student Survey: Percentage of students graduating from undergraduate programs who are "satisfied" with their university experience, and percentage who would recommend Toronto Metropolitan University to others:
a. teaching
b. curriculum
c. career preparation
d. Toronto Metropolitan University as a whole

| Direct Indicator of: | Related to: |
| :---: | :--- |
| • graduating student satisfaction in each | • quality of the student experience <br> of the specified areas |
|  | program quality and success <br>  |

## Comments:

Extracted from the existing tri-annual survey of graduating students.

## Issues:

The survey of graduating undergraduate students is conducted as part of Toronto Metropolitan University's participation in the Canadian University Survey Consortium (CUSC).

| Indicator 14 |  |  |  |  |  |  |  |  |
| :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: |
|  | Graduating Student Satisfaction: Undergraduate Class of 2009 |  |  |  |  |  |  |  |
|  | Respondents | Would recommend Toronto Metropolitan University to others |  |  | Satisfaction with overall quality of education received at Toronto Metropolitan University |  |  |  |
|  |  | Yes | +/- Error | No | Very Satisfied | Satisfied | Dissatisfied | Very Dissatisfied |
| Toronto Metropolitan University | 1,032 | 85.4\% | 1.80 | 14.6\% | 18.5\% | 65.6\% | 12.1\% | 3.7\% |
| Communication \& Design | 227 | 82.1\% | 4.13 | 17.9\% | 18.2\% | 61.6\% | 15.8\% | 4.4\% |
| Fashion | 22 | 90.0\% | 11.28 | 10.0\% | 10.0\% | 80.0\% | 10.0\% | 0.0\% |
| Graphic Communications Mgt | 22 | 76.5\% | 14.78 | 23.5\% | 5.6\% | 88.9\% | 5.6\% | 0.0\% |
| Image Arts | 46 | 78.0\% | 9.63 | 22.0\% | 7.3\% | 65.9\% | 24.4\% | 2.4\% |
| Interior Design | 24 | 60.0\% | 15.82 | 40.0\% | 9.5\% | 38.1\% | 38.1\% | 14.3\% |
| Journalism | 34 | 89.7\% | 8.60 | 10.3\% | 31.3\% | 50.0\% | 12.5\% | 6.3\% |
| RTA: Media Production | 53 | 85.4\% | 7.55 | 14.6\% | 31.3\% | 54.2\% | 8.3\% | 6.3\% |
| Theatre | 26 | 90.5\% | 9.59 | 9.5\% | 17.4\% | 69.6\% | 13.0\% | 0.0\% |
| Arts | 55 | 92.0\% | 5.99 | 8.0\% | 24.0\% | 66.0\% | 8.0\% | 2.0\% |
| Arts \& Contemporary Studies | 15 | 92.9\% | 11.18 | 7.1\% | 35.7\% | 57.1\% | 7.1\% | 0.0\% |
| Criminology | 10 | 100.0\% | n/a | 0.0\% | 66.7\% | 16.7\% | 16.7\% | 0.0\% |
| Geographic Analysis | 7 | 100.0\% | n/a | 0.0\% | 28.6\% | 71.4\% | 0.0\% | 0.0\% |
| International Economics \& | 5 | 80.0\% | 31.15 | 20.0\% | 0.0\% | 80.0\% | 0.0\% | 20.0\% |
| Finance Politics \& Governance | 6 | 83.3\% | 25.34 | 16.7\% | 0.0\% | 100.0\% | 0.0\% | 0.0\% |
| Psychology | 2 | 50.0\% | 64.16 | 50.0\% | 50.0\% | 50.0\% | 0.0\% | 0.0\% |
| Sociology | 10 | 100.0\% | n/a | 0.0\% | 0.0\% | 80.0\% | 20.0\% | 0.0\% |
| Ted Rogers School of Management | 251 | 86.7\% | 3.56 | 13.3\% | 19.8\% | 64.0\% | 12.6\% | 3.6\% |
| Business Mgt | 160 | 84.2\% | 4.85 | 15.8\% | 17.7\% | 65.2\% | 12.8\% | 4.3\% |
| Business Technology Mgt | 45 | 89.5\% | 7.46 | 10.5\% | 23.1\% | 61.5\% | 12.8\% | 2.6\% |
| Hospitality \& Tourism Mgt | 33 | 88.9\% | 8.80 | 11.1\% | 16.7\% | 70.0\% | 10.0\% | 3.3\% |
| Retail Mgt | 13 | 100.0\% | n/a | 0.0\% | 41.7\% | 41.7\% | 16.7\% | 0.0\% |
| Community Services | 334 | 86.9\% | 2.96 | 13.1\% | 17.3\% | 71.4\% | 8.2\% | 3.1\% |
| Child \& Youth Care | 7 | 85.7\% | 22.86 | 14.3\% | 14.3\% | 71.4\% | 14.3\% | 0.0\% |
| Early Childhood Studies | 62 | 96.3\% | 3.86 | 3.7\% | 25.0\% | 69.6\% | 3.6\% | 1.8\% |
| Midwifery | 5 | 100.0\% | n/a | 0.0\% | 40.0\% | 60.0\% | 0.0\% | 0.0\% |
| Nursing | 120 | 81.8\% | 5.78 | 18.2\% | 12.9\% | 72.3\% | 11.9\% | 3.0\% |
| Nutrition \& Food | 26 | 86.4\% | 10.70 | 13.6\% | 9.1\% | 77.3\% | 9.1\% | 4.5\% |
| Occupational \& Public Health | 38 | 78.4\% | 10.36 | 21.6\% | 21.6\% | 67.6\% | 10.8\% | 0.0\% |
| Social Work | 51 | 88.4\% | 6.93 | 11.6\% | 13.6\% | 75.0\% | 4.5\% | 6.8\% |
| Urban \& Regional Planning | 25 | 95.5\% | 6.62 | 4.5\% | 22.7\% | 68.2\% | 4.5\% | 4.5\% |
| Engineering, Architecture \& Science | 165 | 82.9\% | 4.92 | 17.1\% | 17.6\% | 62.2\% | 15.5\% | 4.7\% |
| Aerospace Engineering | 12 | 54.5\% | 25.41 | 45.5\% | 9.1\% | 27.3\% | 54.5\% | 9.1\% |
| Architectural Science | 35 | 78.8\% | 10.72 | 21.2\% | 6.1\% | 78.8\% | 9.1\% | 6.1\% |
| Biology | 13 | 76.9\% | 16.52 | 23.1\% | 15.4\% | 61.5\% | 23.1\% | 0.0\% |
| Chemical Engineering | 10 | 88.9\% | 17.47 | 11.1\% | 33.3\% | 44.4\% | 11.1\% | 11.1\% |
| Chemistry | 4 | 100.0\% | n/a | 0.0\% | 33.3\% | 66.7\% | 0.0\% | 0.0\% |
| Chemistry \& Biology | 7 | 100.0\% | n/a | 0.0\% | 14.3\% | 71.4\% | 14.3\% | 0.0\% |
| Civil Engineering | 10 | 100.0\% | n/a | 0.0\% | 25.0\% | 75.0\% | 0.0\% | 0.0\% |
| Computer Engineering | 9 | 87.5\% | 19.13 | 12.5\% | 25.0\% | 50.0\% | 12.5\% | 12.5\% |
| Computer Science | 17 | 93.3\% | 10.44 | 6.7\% | 25.0\% | 50.0\% | 18.8\% | 6.3\% |
| Electrical Engineering | 23 | 94.1\% | 8.46 | 5.9\% | 23.5\% | 64.7\% | 11.8\% | 0.0\% |
| Industrial Engineering | 2 | 100.0\% | n/a | 0.0\% | 0.0\% | 100.0\% | 0.0\% | 0.0\% |
| Mechanical Engineering | 21 | 68.4\% | 17.42 | 31.6\% | 15.0\% | 65.0\% | 15.0\% | 5.0\% |
| Medical Physics | 2 | 100.0\% | n/a | 0.0\% | 100.0\% | 0.0\% | 0.0\% | 0.0\% |

Notes

1. Based on Toronto Metropolitan University data from Canadian University Survey Consortium, Survey of Graduating Students 2009.
2. Column headed "Respondents" shows the number of students who completed the questionnaire.
3. Reported for full-time programs.
4. Column headed "+/- Error" estimates the magnitude of error associated with each survey result shown in the "Yes" column. The actual value for the population is estimated to fall within this interval 19 times out of 20 but is not shown for instances where the rate in the sample is $100 \%$. For example, between $83.6 \%$ and $87.2 \%$ of students who applied to graduate would recommend Toronto Metropolitan University to others.

| Indicator 14 | Graduating Student Satisfaction: Undergraduate Class of 2012 |  |  |  |  |  |  |  |
| :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: |
|  |  |  |  |  |  |  |  |  |
|  | Respondents | Would recommend Toronto Metropolitan University to others |  |  | Satisfaction with overall quality of education received at Toronto Metropolitan University |  |  |  |
|  |  | Yes | +/- Error | No | Very Satisfied | Satisfied | Dissatisfied | Very Dissatisfied |
| Toronto Metropolitan University | 1,332 | 86.9\% | 1.49 | 13.1\% | 16.0\% | 66.5\% | 13.6\% | 4.0\% |
| Communication \& Design | 238 | 85.7\% | 3.65 | 14.3\% | 13.0\% | 65.7\% | 15.9\% | 5.4\% |
| Fashion | 25 | 84.0\% | 12.53 | 16.0\% | 4.0\% | 68.0\% | 16.0\% | 12.0\% |
| Graphic Communications Mgt | 24 | 95.8\% | 6.60 | 4.2\% | 4.2\% | 62.5\% | 29.2\% | 4.2\% |
| Image Arts | 59 | 71.2\% | 8.87 | 28.8\% | 1.7\% | 58.3\% | 30.0\% | 10.0\% |
| Interior Design | 21 | 90.5\% | 10.37 | 9.5\% | 14.3\% | 71.4\% | 14.3\% | 0.0\% |
| Journalism | 44 | 95.5\% | 4.99 | 4.5\% | 29.5\% | 63.6\% | 4.5\% | 2.3\% |
| RTA: Media Production | 48 | 89.6\% | 6.93 | 10.4\% | 18.8\% | 70.8\% | 8.3\% | 2.1\% |
| Theatre | 17 | 82.4\% | 16.43 | 17.6\% | 17.6\% | 76.5\% | 0.0\% | 5.9\% |
| Arts | 126 | 90.5\% | 4.20 | 9.5\% | 23.4\% | 67.2\% | 6.3\% | 3.1\% |
| Arts \& Contemporary Studies | 36 | 94.4\% | 5.98 | 5.6\% | 33.3\% | 58.3\% | 8.3\% | 0.0\% |
| Criminology | 15 | 80.0\% | 17.04 | 20.0\% | 18.8\% | 75.0\% | 6.3\% | 0.0\% |
| Geographic Analysis | 12 | 100.0\% | n/a | 0.0\% | 0.0\% | 100.0\% | 0.0\% | 0.0\% |
| International Economics \& Finance | 6 | 100.0\% | n/a | 0.0\% | 0.0\% | 66.7\% | 33.3\% | 0.0\% |
| Politics \& Governance | 7 | 100.0\% | n/a | 0.0\% | 28.6\% | 71.4\% | 0.0\% | 0.0\% |
| Psychology | 32 | 90.6\% | 8.05 | 9.4\% | 34.4\% | 59.4\% | 3.1\% | 3.1\% |
| Sociology | 18 | 77.8\% | 15.60 | 22.2\% | 11.1\% | 66.7\% | 5.6\% | 16.7\% |
| Ted Rogers School of Management | 426 | 88.3\% | 2.54 | 11.7\% | 14.1\% | 67.4\% | 14.3\% | 4.2\% |
| Business Mgt | 306 | 88.2\% | 3.02 | 11.8\% | 14.4\% | 67.0\% | 15.4\% | 3.3\% |
| Business Technology Mgt | 65 | 87.7\% | 6.28 | 12.3\% | 15.4\% | 61.5\% | 13.8\% | 9.2\% |
| Hospitality \& Tourism Mgt | 38 | 86.8\% | 8.81 | 13.2\% | 10.5\% | 78.9\% | 7.9\% | 2.6\% |
| Retail Mgt | 17 | 94.1\% | 9.86 | 5.9\% | 11.8\% | 70.6\% | 11.8\% | 5.9\% |
| Community Services | 343 | 85.1\% | 3.06 | 14.9\% | 16.5\% | 65.8\% | 14.2\% | 3.5\% |
| Child \& Youth Care | 23 | 91.3\% | 9.54 | 8.7\% | 13.0\% | 78.3\% | 8.7\% | 0.0\% |
| Early Childhood Studies | 53 | 94.3\% | 5.22 | 5.7\% | 32.1\% | 62.3\% | 1.9\% | 3.8\% |
| Midwifery | 3 | 100.0\% | n/a | 0.0\% | 33.3\% | 66.7\% | 0.0\% | 0.0\% |
| Nursing | 143 | 71.3\% | 5.97 | 28.7\% | 6.3\% | 62.5\% | 25.0\% | 6.3\% |
| Nutrition \& Food | 33 | 97.0\% | 4.45 | 3.0\% | 18.2\% | 75.8\% | 6.1\% | 0.0\% |
| Occupational \& Public Health | 22 | 95.5\% | 7.33 | 4.5\% | 9.1\% | 81.8\% | 9.1\% | 0.0\% |
| Social Work | 41 | 92.7\% | 6.64 | 7.3\% | 24.4\% | 65.9\% | 7.3\% | 2.4\% |
| Urban \& Regional Planning | 25 | 100.0\% | n/a | 0.0\% | 34.6\% | 53.8\% | 11.5\% | 0.0\% |
| Engineering \& Architectural Science | 144 | 84.7\% | 5.01 | 15.3\% | 19.0\% | 63.9\% | 13.6\% | 3.4\% |
| Aerospace Engineering | 13 | 92.3\% | 12.93 | 7.7\% | 0.0\% | 84.6\% | 7.7\% | 7.7\% |
| Architectural Science | 39 | 87.2\% | 8.60 | 12.8\% | 17.9\% | 66.7\% | 15.4\% | 0.0\% |
| Chemical Engineering | 7 | 100.0\% | n/a | 0.0\% | 0.0\% | 100.0\% | 0.0\% | 0.0\% |
| Civil Engineering | 28 | 89.3\% | 9.63 | 10.7\% | 32.1\% | 50.0\% | 14.3\% | 3.6\% |
| Computer Engineering | 6 | 33.3\% | 30.80 | 66.7\% | 16.7\% | 33.3\% | 33.3\% | 16.7\% |
| Electrical Engineering | 15 | 80.0\% | 17.97 | 20.0\% | 25.0\% | 43.8\% | 18.8\% | 12.5\% |
| Industrial Engineering | 7 | 71.4\% | 27.68 | 28.6\% | 0.0\% | 85.7\% | 14.3\% | 0.0\% |
| Mechanical Engineering | 22 | 90.9\% | 10.72 | 9.1\% | 27.3\% | 59.1\% | 13.6\% | 0.0\% |
| Science | 55 | 90.9\% | 6.17 | 9.1\% | 14.5\% | 72.7\% | 10.9\% | 1.8\% |
| Biology | 20 | 90.0\% | 11.06 | 10.0\% | 15.0\% | 75.0\% | 10.0\% | 0.0\% |
| Chemistry | 9 | 88.9\% | 16.38 | 11.1\% | 22.2\% | 66.7\% | 11.1\% | 0.0\% |
| Computer Science | 13 | 92.3\% | 12.54 | 7.7\% | 7.7\% | 76.9\% | 15.4\% | 0.0\% |
| Mathematics | 4 | 75.0\% | n/a | 25.0\% | 0.0\% | 100.0\% | 0.0\% | 0.0\% |
| Medical Physics | 9 | 100.0\% | n/a | 0.0\% | 22.2\% | 55.6\% | 11.1\% | 11.1\% |

## Notes

1. Based on Toronto Metropolitan University data from Canadian University Survey Consortium, Survey of Graduating Students 2012.
2. Column headed "Respondents" shows the number of students who completed the questionnaire.
3. Reported for full-time programs.
4. Column headed "+/- Error" estimates the magnitude of error associated with each survey result shown in the "Yes" column. The actual value for the population is estimated to fall within this interval 19 times out of 20 but is not shown for instances where the rate in the sample is $100 \%$. For example, between $85.4 \%$ and $88.4 \%$ of students who applied to graduate would recommend Toronto Metropolitan University to others.

| Indicator 14 |  |  |  |  |  |  |  |  |
| :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: |
|  | Graduating Student Satisfaction: Undergraduate Class of 2015 |  |  |  |  |  |  |  |
|  | Respondents | Would recommendToronto Metropolitan University to others |  |  | Satisfaction with overall quality of education received at Toronto Metropolitan University |  |  |  |
|  |  | Yes | +/- Error | No | $\begin{gathered} \text { Very } \\ \text { Satisfied } \end{gathered}$ | Satisfied | Dissatisfied | Very Dissatisfied |
| Toronto Metropolitan University | 1,647 | 85.1\% | 1.40 | 14.9\% | 18.2\% | 61.8\% | 16.6\% | 3.5\% |
| Communication \& Design | 238 | 87.8\% | 3.43 | 12.2\% | 21.0\% | 57.1\% | 18.9\% | 2.9\% |
| Fashion | 43 | 86.0\% | 8.46 | 14.0\% | 16.3\% | 58.1\% | 23.3\% | 2.3\% |
| Graphic Communications Mgt | 40 | 90.0\% | 7.16 | 10.0\% | 10.0\% | 72.5\% | 17.5\% | 0.0\% |
| Image Arts | 32 | 78.1\% | 12.50 | 21.9\% | 15.6\% | 37.5\% | 37.5\% | 9.4\% |
| Interior Design | 9 | 77.8\% | 24.63 | 22.2\% | 22.2\% | 44.4\% | 33.3\% | 0.0\% |
| Journalism 4 Yr | 45 | 88.9\% | 7.32 | 11.1\% | 31.1\% | 55.6\% | 8.9\% | 4.4\% |
| Performance | 27 | 85.2\% | 10.91 | 14.8\% | 29.6\% | 51.9\% | 18.5\% | 0.0\% |
| RTA: Media Production | 42 | 97.6\% | 3.89 | 2.4\% | 23.8\% | 64.3\% | 9.5\% | 2.4\% |
| Arts | 191 | 86.4\% | 3.86 | 13.6\% | 27.2\% | 62.8\% | 7.3\% | 2.6\% |
| Arts \& Contemporary Studies | 34 | 85.3\% | 9.53 | 14.7\% | 29.4\% | 61.8\% | 5.9\% | 2.9\% |
| Criminology | 36 | 83.3\% | 9.94 | 16.7\% | 33.3\% | 55.6\% | 5.6\% | 5.6\% |
| English | 28 | 92.9\% | 6.54 | 7.1\% | 10.7\% | 78.6\% | 10.7\% | 0.0\% |
| Geographic Analysis | 9 | 88.9\% | 18.42 | 11.1\% | 22.2\% | 55.6\% | 11.1\% | 11.1\% |
| International Economics \& Finance | 7 | 71.4\% | 28.98 | 28.6\% | 28.6\% | 57.1\% | 0.0\% | 14.3\% |
| Politics \& Governance | 18 | 83.3\% | 13.28 | 16.7\% | 22.2\% | 61.1\% | 16.7\% | 0.0\% |
| Psychology | 37 | 86.5\% | 8.59 | 13.5\% | 29.7\% | 62.2\% | 8.1\% | 0.0\% |
| Sociology | 21 | 90.5\% | 10.07 | 9.5\% | 38.1\% | 61.9\% | 0.0\% | 0.0\% |
| Ted Rogers School of Management | 515 | 90.3\% | 2.09 | 9.7\% | 16.7\% | 67.8\% | 13.0\% | 2.5\% |
| Business Mgt FT | 375 | 89.1\% | 2.59 | 10.9\% | 17.9\% | 65.1\% | 14.7\% | 2.4\% |
| Business Tech Mgt 4 Yr | 63 | 96.8\% | 3.56 | 3.2\% | 9.5\% | 76.2\% | 7.9\% | 6.3\% |
| Hospitality \& Tourism Mgt | 44 | 84.1\% | 8.72 | 15.9\% | 4.5\% | 88.6\% | 6.8\% | 0.0\% |
| Retail Mgt | 30 | 100.0\% | 0.00 | 0.0\% | 26.7\% | 60.0\% | 13.3\% | 0.0\% |
| Community Services | 449 | 77.7\% | 3.08 | 22.3\% | 17.1\% | 57.0\% | 21.8\% | 4.0\% |
| Child \& Youth Care | 40 | 87.5\% | 8.15 | 12.5\% | 20.0\% | 57.5\% | 22.5\% | 0.0\% |
| Early Childhood Studies | 65 | 93.8\% | 4.70 | 6.2\% | 26.2\% | 67.7\% | 6.2\% | 0.0\% |
| Nursing 4 Yr | 62 | 64.5\% | 9.47 | 35.5\% | 8.1\% | 46.8\% | 38.7\% | 6.5\% |
| Nursing 4 yr CC | 45 | 46.7\% | 12.07 | 53.3\% | 2.2\% | 46.7\% | 44.4\% | 6.7\% |
| Nursing 4 yr GBC | 44 | 59.1\% | 12.11 | 40.9\% | 6.8\% | 50.0\% | 34.1\% | 9.1\% |
| Nursing Post Diploma 2 Yr | 14 | 35.7\% | 20.36 | 64.3\% | 0.0\% | 64.3\% | 21.4\% | 14.3\% |
| Nutrition \& Food | 38 | 89.5\% | 6.80 | 10.5\% | 18.4\% | 73.7\% | 7.9\% | 0.0\% |
| Occupational \& Public Health 4 Yr | 28 | 89.3\% | 9.13 | 10.7\% | 39.3\% | 46.4\% | 14.3\% | 0.0\% |
| Public Health 2 Yr | 18 | 77.8\% | 14.56 | 22.2\% | 5.6\% | 72.2\% | 16.7\% | 5.6\% |
| Social Work | 57 | 93.0\% | 5.16 | 7.0\% | 28.1\% | 57.9\% | 10.5\% | 3.5\% |
| Urban \& Regional Planning 4 Yr | 24 | 91.7\% | 9.18 | 8.3\% | 20.8\% | 45.8\% | 29.2\% | 4.2\% |
| Engineering \& Architectural Science | 182 | 86.3\% | 4.16 | 13.7\% | 13.2\% | 62.6\% | 18.1\% | 6.0\% |
| Aerospace Engineering | 25 | 92.0\% | 8.65 | 8.0\% | 8.0\% | 64.0\% | 24.0\% | 4.0\% |
| Biomedical Engineering | 11 | 90.9\% | 14.44 | 9.1\% | 9.1\% | 72.7\% | 18.2\% | 0.0\% |
| Architectural Science | 19 | 94.7\% | 8.51 | 5.3\% | 36.8\% | 57.9\% | 5.3\% | 0.0\% |
| Chemical Engineering | 7 | 100.0\% | 0.00 | 0.0\% | 28.6\% | 71.4\% | 0.0\% | 0.0\% |
| Civil Engineering | 28 | 85.7\% | 11.07 | 14.3\% | 10.7\% | 67.9\% | 17.9\% | 3.6\% |
| Computer Engineering | 10 | 50.0\% | 25.30 | 50.0\% | 0.0\% | 30.0\% | 20.0\% | 50.0\% |
| Electrical Engineering | 27 | 77.8\% | 13.36 | 22.2\% | 0.0\% | 63.0\% | 29.6\% | 7.4\% |
| Industrial Engineering | 20 | 85.0\% | 11.69 | 15.0\% | 15.0\% | 50.0\% | 30.0\% | 5.0\% |
| Mechanical Engineering | 35 | 91.4\% | 7.69 | 8.6\% | 17.1\% | 71.4\% | 8.6\% | 2.9\% |
| Science | 72 | 77.8\% | 7.79 | 22.2\% | 13.9\% | 59.7\% | 22.2\% | 4.2\% |
| Biology | 22 | 86.4\% | 12.20 | 13.6\% | 27.3\% | 63.6\% | 9.1\% | 0.0\% |
| Chemistry | 6 | 100.0\% | 0.00 | 0.0\% | 0.0\% | 100.0\% | 0.0\% | 0.0\% |
| Computer Science | 28 | 75.0\% | 13.01 | 25.0\% | 7.1\% | 53.6\% | 32.1\% | 7.1\% |
| Mathematics | 5 | 80.0\% | 27.16 | 20.0\% | 0.0\% | 80.0\% | 0.0\% | 20.0\% |
| Medical Physics | 7 | 42.9\% | 30.32 | 57.1\% | 0.0\% | 28.6\% | 71.4\% | 0.0\% |

## Notes

1. Based on Toronto Metropolitan University data from Canadian University Survey Consortium, Survey of Graduating Students 2015.
2. Column headed "Respondents" shows the number of students who completed the questionnaire.
3. Reported for full-time programs.
4. Column headed "+/- Error" estimates the magnitude of error associated with each survey result shown in the "yes" column. The actual value for the population is estimated to fall within this interval nineteen times out of twenty but is not shown for instances where the rate in the sample is $100 \%$. For example, between $83.7 \%$ and $86.5 \%$ of students who applied to graduate would recommend Toronto Metropolitan University to others.

| Indicator 14 |  |  |  |  |  |  |  |  |
| :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: |
|  | Graduating Student Satisfaction: Undergraduate Class of 2018 |  |  |  |  |  |  |  |
|  | Respondents | How likely are you to recommend Toronto Metropolitan University to others (scale 0-10) |  |  | Satisfaction with overall quality ofeducation received at Toronto Metropolitan University |  |  |  |
|  |  | 6 or higher | +/- Error | 5 or lower | Very Satisfied | Satisfied | Dissatisfied | Very Dissatisfied |
| Toronto Metropolitan University | 1,573 | 81.1\% | 1.64 | 18.9\% | 15.5\% | 65.2\% | 15.3\% | 4.0\% |
| Communication \& Design | 290 | 82.1\% | 3.71 | 17.9\% | 12.8\% | 63.4\% | 17.9\% | 5.9\% |
| Creative Industries | 41 | 85.4\% | 8.49 | 14.6\% | 12.2\% | 63.4\% | 24.4\% | 0.0\% |
| Fashion | 37 | 73.0\% | 12.15 | 27.0\% | 13.5\% | 62.2\% | 16.2\% | 8.1\% |
| Graphic Communications Mgt | 39 | 89.7\% | 7.70 | 10.3\% | 15.4\% | 69.2\% | 15.4\% | 0.0\% |
| Image Arts | 34 | 73.5\% | 12.01 | 26.5\% | 8.8\% | 55.9\% | 29.4\% | 5.9\% |
| Interior Design | 19 | 89.5\% | 11.83 | 10.5\% | 26.3\% | 63.2\% | 10.5\% | 0.0\% |
| Journalism 4 Yr | 34 | 85.3\% | 9.70 | 14.7\% | 5.9\% | 67.6\% | 14.7\% | 11.8\% |
| Media Production | 42 | 81.0\% | 10.08 | 19.0\% | 9.5\% | 69.0\% | 14.3\% | 7.1\% |
| New Media | 10 | 90.0\% | 16.84 | 10.0\% | 20.0\% | 60.0\% | 20.0\% | 0.0\% |
| Performance | 12 | 66.7\% | 24.38 | 33.3\% | 16.7\% | 58.3\% | 8.3\% | 16.7\% |
| Professional Communication | 14 | 85.7\% | 15.71 | 14.3\% | 21.4\% | 42.9\% | 21.4\% | 14.3\% |
| Sport Media | 8 | 87.5\% | 21.25 | 12.5\% | 0.0\% | 75.0\% | 12.5\% | 12.5\% |
| Arts | 182 | 85.2\% | 4.29 | 14.8\% | 24.7\% | 64.3\% | 7.7\% | 3.3\% |
| Arts \& Contemporary Studies | 13 | 100.0\% | 0.00 | 0.0\% | 30.8\% | 61.5\% | 0.0\% | 7.7\% |
| Criminology | 24 | 91.7\% | 9.23 | 8.3\% | 8.3\% | 87.5\% | 4.2\% | 0.0\% |
| English | 22 | 77.3\% | 14.30 | 22.7\% | 9.1\% | 68.2\% | 18.2\% | 4.5\% |
| Environment \& Urban Sustainability | 11 | 90.9\% | 15.03 | 9.1\% | 27.3\% | 63.6\% | 9.1\% | 0.0\% |
| Geographic Analysis | 8 | 87.5\% | 19.45 | 12.5\% | 12.5\% | 75.0\% | 12.5\% | 0.0\% |
| History | 8 | 100.0\% | 0.00 | 0.0\% | 62.5\% | 37.5\% | 0.0\% | 0.0\% |
| International Economics | 8 | 75.0\% | 25.83 | 25.0\% | 25.0\% | 62.5\% | 0.0\% | 12.5\% |
| Politics \& Governance | 14 | 85.7\% | 15.77 | 14.3\% | 21.4\% | 71.4\% | 0.0\% | 7.1\% |
| Psychology | 41 | 78.0\% | 9.94 | 22.0\% | 31.7\% | 51.2\% | 12.2\% | 4.9\% |
| Sociology | 28 | 82.1\% | 12.19 | 17.9\% | 35.7\% | 57.1\% | 7.1\% | 0.0\% |
| Ted Rogers School of Management | 364 | 86.0\% | 3.11 | 14.0\% | 19.8\% | 64.3\% | 12.6\% | 3.3\% |
| Accounting \& Finance | 32 | 71.9\% | 13.72 | 28.1\% | 15.6\% | 59.4\% | 18.8\% | 6.3\% |
| Business Mgt FT | 234 | 88.5\% | 3.58 | 11.5\% | 23.1\% | 62.4\% | 10.3\% | 4.3\% |
| Business Tech Mgt 4 Yr | 55 | 87.3\% | 7.48 | 12.7\% | 9.1\% | 72.7\% | 18.2\% | 0.0\% |
| Hospitality \& Tourism Mgt | 24 | 83.3\% | 13.38 | 16.7\% | 12.5\% | 70.8\% | 16.7\% | 0.0\% |
| Retail Mgt | 18 | 77.8\% | 17.15 | 22.2\% | 27.8\% | 66.7\% | 5.6\% | 0.0\% |
| Community Services | 419 | 75.9\% | 3.39 | 24.1\% | 11.9\% | 69.2\% | 15.0\% | 3.8\% |
| Child \& Youth Care FT | 46 | 80.4\% | 9.39 | 19.6\% | 8.7\% | 78.3\% | 13.0\% | 0.0\% |
| Early Childhood Studies FT | 45 | 86.7\% | 8.52 | 13.3\% | 17.8\% | 75.6\% | 6.7\% | 0.0\% |
| Nursing 4 Yr | 54 | 50.0\% | 10.92 | 50.0\% | 3.7\% | 61.1\% | 25.9\% | 9.3\% |
| Nursing 4 yr CC | 47 | 78.7\% | 9.34 | 21.3\% | 10.6\% | 70.2\% | 14.9\% | 4.3\% |
| Nursing 4 yr GBC | 30 | 63.3\% | 15.26 | 36.7\% | 3.3\% | 70.0\% | 16.7\% | 10.0\% |
| Nursing Post RN 2 yr FT | 21 | 71.4\% | 15.41 | 28.6\% | 4.8\% | 57.1\% | 38.1\% | 0.0\% |
| Nutrition \& Food | 33 | 78.8\% | 10.93 | 21.2\% | 18.2\% | 54.5\% | 24.2\% | 3.0\% |
| Public Health 2 yr | 24 | 70.8\% | 14.28 | 29.2\% | 16.7\% | 79.2\% | 0.0\% | 4.2\% |
| Public Health 4 yr | 10 | 90.0\% | 16.53 | 10.0\% | 30.0\% | 40.0\% | 30.0\% | 0.0\% |
| Social Work FT | 73 | 80.8\% | 7.26 | 19.2\% | 15.1\% | 75.3\% | 5.5\% | 4.1\% |
| Urban \& Regional Planning 4 yr | 17 | 88.2\% | 13.30 | 11.8\% | 23.5\% | 64.7\% | 5.9\% | 5.9\% |
| Engineering \& Architectural Science | 204 | 81.4\% | 4.59 | 18.6\% | 11.3\% | 65.7\% | 19.1\% | 3.9\% |
| Aerospace Engineering | 19 | 89.5\% | 12.06 | 10.5\% | 10.5\% | 78.9\% | 5.3\% | 5.3\% |
| Architectural Science | 20 | 85.0\% | 13.36 | 15.0\% | 25.0\% | 60.0\% | 15.0\% | 0.0\% |
| Biomedical Engineering | 20 | 75.0\% | 15.43 | 25.0\% | 15.0\% | 65.0\% | 20.0\% | 0.0\% |
| Chemical Engineering | 25 | 76.0\% | 13.30 | 24.0\% | 4.0\% | 60.0\% | 32.0\% | 4.0\% |
| Civil Engineering | 23 | 73.9\% | 16.23 | 26.1\% | 8.7\% | 69.6\% | 17.4\% | 4.3\% |
| Computer Engineering | 15 | 73.3\% | 19.20 | 26.7\% | 0.0\% | 46.7\% | 40.0\% | 13.3\% |
| Electrical Engineering | 33 | 84.8\% | 10.62 | 15.2\% | 15.2\% | 60.6\% | 24.2\% | 0.0\% |
| Industrial Engineering | 16 | 100.0\% | 0.00 | 0.0\% | 6.3\% | 75.0\% | 12.5\% | 6.3\% |
| Mechanical Engineering | 33 | 78.8\% | 12.22 | 21.2\% | 12.1\% | 72.7\% | 9.1\% | 6.1\% |
| Science | 114 | 74.6\% | 6.71 | 25.4\% | 14.9\% | 58.8\% | 22.8\% | 3.5\% |
| Biology | 27 | 92.6\% | 8.25 | 7.4\% | 33.3\% | 59.3\% | 7.4\% | 0.0\% |
| Biomedical Science | 23 | 78.3\% | 14.00 | 21.7\% | 8.7\% | 60.9\% | 21.7\% | 8.7\% |
| Chemistry | 7 | 71.4\% | 28.98 | 28.6\% | 14.3\% | 57.1\% | 14.3\% | 14.3\% |
| Computer Science | 36 | 63.9\% | 13.54 | 36.1\% | 2.8\% | 58.3\% | 36.1\% | 2.8\% |
| Medical Physics | 10 | 70.0\% | 22.45 | 30.0\% | 30.0\% | 60.0\% | 10.0\% | 0.0\% |

## Notes

1. Based on Toronto Met data from Canadian Undergraduate Survey Consortium, Survey of Graduating Students 2018.
2. Column headed "Respondents" shows the number of students who completed the questionnaire.
3. Reported for full-time programs.
4. Column headed "+/- Error" estimates the magnitude of error associated with each survey result shown in the " 6 or higher" column. The actual value for the population is estimated to fall within this interval nineteen times out of twenty but is not shown for instances where the rate in the sample is $100 \%$. For example, between $79.5 \%$ and $82.7 \%$ of students who applied to graduate would recommend Toronto Met to others.
5. The Survey of Graduating Students is done once every three years. Starting in 2018, students were asked "How likely are you to recommend this university to others?". Students were given a scale of 0 (not at all likely to recommend) to 10 (extremely likely to recommend).

| Indicator 14 |  |  |  |  |  |  |  |  |
| :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: |
|  | Graduating Student Satisfaction: Undergraduate Class of 2021 |  |  |  |  |  |  |  |
|  | Respondents | How likely are you to recommend Toronto Metropolitan University to others (scale 0-10) |  |  | Satisfaction with overall quality of education received at Toronto Metropolitan University |  |  |  |
|  |  | 6 or higher | +/- Error | 5 or lower | $\begin{gathered} \text { Very } \\ \text { Satisfied } \end{gathered}$ | Satisfied | Dissatisfied | Very Dissatisfied |
| Toronto Metropolitan University | 2,279 | 78.9\% | 1.3\% | 21.1\% | 14.5\% | 65.8\% | 15.4\% | 4.3\% |
| The Creative School | 394 | 80.7\% | 3.0\% | 19.3\% | 15.2\% | 70.6\% | 11.9\% | 2.3\% |
| Creative Industries | 47 | 89.4\% | 6.6\% | 10.6\% | 12.8\% | 70.2\% | 14.9\% | 2.1\% |
| Fashion | 43 | 79.1\% | 9.6\% | 20.9\% | 14.0\% | 74.4\% | 11.6\% | 0.0\% |
| Graphic Communications Mgt | 55 | 83.6\% | 7.5\% | 16.4\% | 16.4\% | 69.1\% | 10.9\% | 3.6\% |
| Image Arts | 33 | 81.8\% | 9.9\% | 18.2\% | 15.2\% | 69.7\% | 9.1\% | 6.1\% |
| Interior Design | 20 | 100.0\% | 0.0\% | 0.0\% | 20.0\% | 70.0\% | 10.0\% | 0.0\% |
| Journalism 4 Yr | 42 | 66.7\% | 10.3\% | 33.3\% | 9.5\% | 73.8\% | 11.9\% | 4.8\% |
| Media Production | 55 | 81.8\% | 7.7\% | 18.2\% | 18.2\% | 67.3\% | 14.5\% | 0.0\% |
| New Media | 16 | 68.8\% | 18.4\% | 31.3\% | 25.0\% | 50.0\% | 18.8\% | 6.3\% |
| Performance | 37 | 67.6\% | 12.0\% | 32.4\% | 10.8\% | 70.3\% | 16.2\% | 2.7\% |
| Professional Communication | 28 | 89.3\% | 9.1\% | 10.7\% | 10.7\% | 85.7\% | 3.6\% | 0.0\% |
| Sport Media | 18 | 83.3\% | 14.6\% | 16.7\% | 27.8\% | 66.7\% | 5.6\% | 0.0\% |
| Arts | 279 | 84.2\% | 3.0\% | 15.8\% | 23.7\% | 69.2\% | 5.0\% | 2.2\% |
| Arts \& Contemporary Studies | 21 | 71.4\% | 13.7\% | 28.6\% | 14.3\% | 81.0\% | 4.8\% | 0.0\% |
| Criminology | 39 | 92.3\% | 6.2\% | 7.7\% | 23.1\% | 74.4\% | 2.6\% | 0.0\% |
| English | 29 | 75.9\% | 10.6\% | 24.1\% | 24.1\% | 72.4\% | 3.4\% | 0.0\% |
| Environment \& Urban Sustainability | 35 | 74.3\% | 8.7\% | 25.7\% | 14.3\% | 71.4\% | 5.7\% | 8.6\% |
| Geographic Analysis | 11 | 100.0\% | 0.0\% | 0.0\% | 36.4\% | 63.6\% | 0.0\% | 0.0\% |
| History | 8 | 62.5\% | 29.4\% | 37.5\% | 37.5\% | 37.5\% | 25.0\% | 0.0\% |
| International Economics | 7 | 100.0\% | 0.0\% | 0.0\% | 42.9\% | 57.1\% | 0.0\% | 0.0\% |
| Language \& Intercultural Relations | 18 | 88.9\% | 10.4\% | 11.1\% | 16.7\% | 72.2\% | 5.6\% | 5.6\% |
| Philosophy | 12 | 91.7\% | 10.5\% | 8.3\% | 41.7\% | 50.0\% | 8.3\% | 0.0\% |
| Politics \& Governance | 25 | 88.0\% | 9.6\% | 12.0\% | 20.0\% | 68.0\% | 8.0\% | 4.0\% |
| Psychology | 44 | 84.1\% | 7.5\% | 15.9\% | 27.3\% | 65.9\% | 4.5\% | 2.3\% |
| Sociology | 25 | 88.0\% | 10.1\% | 12.0\% | 28.0\% | 68.0\% | 4.0\% | 0.0\% |
| Ted Rogers School of Management | 509 | 81.7\% | 2.7\% | 18.3\% | 14.7\% | 67.4\% | 13.2\% | 4.7\% |
| Accounting \& Finance | 31 | 87.1\% | 9.6\% | 12.9\% | 12.9\% | 64.5\% | 16.1\% | 6.5\% |
| Business Mgt FT | 318 | 78.9\% | 3.6\% | 21.1\% | 14.2\% | 69.5\% | 11.9\% | 4.4\% |
| Business Tech Mgt 4 Yr | 102 | 84.3\% | 5.6\% | 15.7\% | 10.8\% | 65.7\% | 19.6\% | 3.9\% |
| Hospitality \& Tourism Mgt | 35 | 91.4\% | 7.5\% | 8.6\% | 20.0\% | 68.6\% | 8.6\% | 2.9\% |
| Retail Mgt | 18 | 88.9\% | 12.1\% | 11.1\% | 44.4\% | 44.4\% | 0.0\% | 11.1\% |
| Community Services | 560 | 70.4\% | 2.8\% | 29.6\% | 12.5\% | 60.2\% | 22.0\% | 5.4\% |
| Child \& Youth Care FT | 50 | 84.0\% | 7.8\% | 16.0\% | 18.0\% | 62.0\% | 16.0\% | 4.0\% |
| Early Childhood Studies FT | 65 | 89.2\% | 6.0\% | 10.8\% | 21.5\% | 72.3\% | 6.2\% | 0.0\% |
| Midwifery FT | 7 | 57.1\% | 24.7\% | 42.9\% | 0.0\% | 71.4\% | 28.6\% | 0.0\% |
| Nursing 4 Yr | 73 | 43.8\% | 8.4\% | 56.2\% | 2.7\% | 54.8\% | 30.1\% | 12.3\% |
| Nursing 4 yr CC | 46 | 34.8\% | 11.1\% | 65.2\% | 2.2\% | 34.8\% | 50.0\% | 13.0\% |
| Nursing 4 yr GBC | 48 | 41.7\% | 10.9\% | 58.3\% | 6.3\% | 43.8\% | 43.8\% | 6.3\% |
| Nursing Post RN 2 yr FT | 31 | 51.6\% | 14.2\% | 48.4\% | 6.5\% | 41.9\% | 41.9\% | 9.7\% |
| Nutrition \& Food | 44 | 90.9\% | 5.7\% | 9.1\% | 6.8\% | 79.5\% | 13.6\% | 0.0\% |
| Occupational Health 2 Yr | 11 | 81.8\% | 16.8\% | 18.2\% | 18.2\% | 45.5\% | 27.3\% | 9.1\% |
| Occupational Health 4 Yr | 17 | 94.1\% | 7.8\% | 5.9\% | 11.8\% | 82.4\% | 5.9\% | 0.0\% |
| Public Health 2 yr | 34 | 76.5\% | 9.5\% | 23.5\% | 11.8\% | 61.8\% | 14.7\% | 11.8\% |
| Public Health 4 yr | 24 | 75.0\% | 10.9\% | 25.0\% | 12.5\% | 79.2\% | 4.2\% | 4.2\% |
| Social Work FT | 65 | 87.7\% | 5.7\% | 12.3\% | 30.8\% | 56.9\% | 10.8\% | 1.5\% |
| Urban \& Regional Planning 2 yr | 10 | 80.0\% | 18.0\% | 20.0\% | 10.0\% | 80.0\% | 10.0\% | 0.0\% |
| Urban \& Regional Planning 4 yr | 35 | 91.4\% | 7.3\% | 8.6\% | 11.4\% | 71.4\% | 17.1\% | 0.0\% |
| Engineering \& Architectural Science | 342 | 78.1\% | 3.4\% | 21.9\% | 10.5\% | 60.5\% | 21.9\% | 7.0\% |
| Aerospace Engineering | 23 | 87.0\% | 11.5\% | 13.0\% | 17.4\% | 65.2\% | 13.0\% | 4.3\% |
| Architectural Science | 35 | 91.4\% | 7.0\% | 8.6\% | 20.0\% | 65.7\% | 8.6\% | 5.7\% |
| Biomedical Engineering | 30 | 70.0\% | 12.4\% | 30.0\% | 13.3\% | 56.7\% | 26.7\% | 3.3\% |
| Chemical Engineering | 28 | 67.9\% | 12.4\% | 32.1\% | 10.7\% | 57.1\% | 32.1\% | 0.0\% |
| Civil Engineering | 49 | 89.8\% | 6.9\% | 10.2\% | 16.3\% | 57.1\% | 18.4\% | 8.2\% |
| Computer Engineering | 47 | 63.8\% | 10.6\% | 36.2\% | 4.3\% | 48.9\% | 36.2\% | 10.6\% |
| Electrical Engineering | 37 | 83.8\% | 9.8\% | 16.2\% | 5.4\% | 70.3\% | 24.3\% | 0.0\% |
| Industrial Engineering | 19 | 78.9\% | 14.6\% | 21.1\% | 0.0\% | 68.4\% | 26.3\% | 5.3\% |
| Mechanical Engineering | 74 | 74.3\% | 7.8\% | 25.7\% | 8.1\% | 62.2\% | 16.2\% | 13.5\% |
| Science | 195 | 85.6\% | 3.6\% | 14.4\% | 11.8\% | 72.3\% | 12.8\% | 3.1\% |
| Biology | 40 | 80.0\% | 9.5\% | 20.0\% | 12.5\% | 62.5\% | 22.5\% | 2.5\% |
| Biomedical Science | 52 | 92.3\% | 4.9\% | 7.7\% | 19.2\% | 75.0\% | 5.8\% | 0.0\% |
| Chemistry | 12 | 100.0\% | 0.0\% | 0.0\% | 8.3\% | 83.3\% | 8.3\% | 0.0\% |
| Computer Science | 58 | 79.3\% | 7.8\% | 20.7\% | 6.9\% | 70.7\% | 17.2\% | 5.2\% |
| Mathematics | 10 | 100.0\% | 0.0\% | 0.0\% | 10.0\% | 90.0\% | 0.0\% | 0.0\% |
| Medical Physics | 18 | 83.3\% | 10.5\% | 16.7\% | 11.1\% | 66.7\% | 11.1\% | 11.1\% |

## Notes

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3. Reported for full-time programs.
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5. The Survey of Graduating Students is done once every three years. Starting in 2018, students were asked "How likely are you to recommend this university to others?". Students were given a scale of 0 (not at all likely to recommend) to 10 (extremely likely to recommend).
